
Library seems to be locked, but unable to unlock it

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Description:

The xxx30 library seems to be locked. Choosing our Reserve base in the Test OPAC produces a message saying the library is unavailable.

util/c/4 shows this:

```
*** util_c_04 - check xxx30 lock statu ***  
press <CR> to continue:
```

which doesn't indicate either locked or unlocked like it should.

I have tried using util c/6 to unlock it but the problem remains.

Resolution:

[Current answer (v20):]

The util c/4 function checks the z52 library-lock-status record.

```
> s+ xxx30  
SQL> select * from z52;
```

gave "no rows selected".

But when, I did

```
> dlib xxx30  
> util g/2
```

I found that 15 lines were displayed; and when I did the "select * from z52" again, I saw that there were now 15 lines.

It seems that: (1) util g/3 had not been run as part of opening the library (or had failed?) and (2) util g/2 populated the z52 with some default values. The operation of util g/3 (and it seems in this case, util g/2) is described in KB 3990.

[Old answer:]

In a previous case (v16) we saw something different:

The util c/4 function checks the z52 library-lock-status record. When I did util g/2 for xxx30, the display was blank.

It seems that the z52 table was not copied over from Production. I copied the values from Prod (including the library-lock-status record) and the util c/4 now shows "Library xxx30 is not locked", as it should.

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