
Institution Dropdown Box on PDS Login Window Has 2 Identical Lines

- **Article Type:** General
 - **Product:** MetaLib
 - **Product Version:** 4
-

Description:

The Institution drop-down box on the PDS login screen shows 2 identical lines in addition to our organization's line (Yourorg). Why are there 2? We only have one tab_service.yourorg file in the pds / conf_table directory.

Resolution:

In addition to the desired tab_service.yourorg file, a backup file existed in the pds / conf_table directory which was using an underscore at the end of the original file name: tab_service.yourorg_BAK

The system recognizes the underscore as part of the tab_service name, so it recognized 2 Yourorg institutes.

- **Article last edited:** 10/8/2013