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## WEBV: Error Logs for Tomcat

- **Product:** Voyager
  - **Product Version:** 7.0.1
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### Question

Where can I find error logs for Tomcat?

### Answer

Tomcat maintains verbose access and error logs.

When a problem occurs in WebVoyage, a number of logs will be updated with the Java errors. These logs are particularly useful when troubleshooting problems that occur as a result of customizing WebVoyage.

If you encounter the error\_500.html page, check the Tomcat logs at: `/m1/voyager/xxxdb/tomcat/logs`

The useful file to check will be catalina.out logs. Amidst the long list of java errors, look for the messages around "Root Cause" and "Caused by:" lines. You can, at times, get very clear feedback such as 'The string "--" is not permitted within comments.' Errors like these will get you started tracking down the source of the problem.

### Additional Information

See [WebVoyage System Error when trying to add customization to WebVoyage](#) for examples of errors and how to interpret them.

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