
WebV:Emailed OPAC search results lack To: in message header

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 8.2.2
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Description:

Issue number: 16384-20497

Module: OPAC

Server platform affected: All

PC OS: Windows XP

Browser & version: IE 7.0.5730.13

Releases replicated in: 7.1.1, 8.1.0, 8.1.2, 8.2

Last version without bug: N/A

Expected results:

Emailing OPAC search results should send messages with "To: <address>" in header.

Actual results:

Emails received of OPAC search results lack "To: <address>" in header.

Workflow implications: Emails sent from OPAC without "To: <address>" are blocked as "undisclosed-recipients" emails by many servers for security reasons. Patrons are unable to receive emails of search results.

Replication steps:

Do a search in OPAC. Check several checkboxes for records that are showing call numbers in results list. Click email button. Fill in email address. Click "E-mail." Result:

Your e-mail has been sent successfully to

<email address>

Now check the email that arrives. Header lacks "To: <address>" line (see below):

From: voyager Owner [mailto:voyager@us-supsv820.corp.exlibrisgroup.com]

Sent: Sunday, December 02, 2012 7:03 PM

Subject: Search Results

Workaround: None

Resolution:

Fixed in Voyager 8.2.2.

- **Article last edited:** 3/10/2015