
Renewal doesn't reset the z36_letter_number to zero

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 16.02
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Description:

Here is an example what is happening with overdue notices: A user receives a 2nd notice for an overdue item. He/she renews this item. The item becomes overdue again. The overdue notice that is generated is a 3rd notice.

How do we configure the system so that the earlier overdues are forgotten and the notice generated for a renewed item is back to a 1st notice?

Resolution:

The regular renewal (via the Web or using the "Renew" button in the GUI) *does* zero out the z36_letter_number and the z36_letter_date. But the GUI "Change date" functions may not....

There are two forms of the Change Date in the GUI Circ which can be used after the initial loan:

- (1) the "Change Date" button on the patron "List of Loans"; and
- (2) the "ALEPH" -- "Dates" -- "Change dates of current loans".

Note: You can see the z36_letter_number and the z36_letter_date by doing util f/4 in your ADM library for the z36 file, selecting "1" as the key, and then entering the item's 9-digit ADM doc number.*

You can tell for a particular loan if the due-date of the loan has been changed by the Renew function by checking the z35 ("Circ event") table, using util f/4 with the item's 9-digit ADM doc number, for a z35_event_type 62, 63, or 64:

62: Web renewal

63: PC renewal

64: automatic renewal performed by b_cir_08 or b_cir_10

If none of these exist for this patron/item, the due-date has not been changed by renewal.

* If this is information you would like to have easily available on a regular basis, you can add it to the user-loan expanded information screen

(CIRC > left pane Patron tab > [L] Loans > lower right pane Loan Details tab). Both fields are available.

<z36-letter-number>0</z36-letter-number>

<z36-letter-date />

Additional Information

faq

- **Article last edited:** 6/26/2014