

Preventing Printing of a Letter

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 16.02
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Description:

Is it possible to suppress the letter that is produced when you click on "Waive" the Cash tab of a Patron record in Circ? The GUI options only specify suppressing the payment notice and do not mention the waive letter.

Resolution:

In v16, there is no option to turn off the production of this letter (cash-pay-receipt-waive-debit).

A workaround to this would be to send the letter to a "dummy" device so no output will be created.

In v18, you can use the NO-PRINT on the PayLetter line in print.ini (column 6.1) . It cancels both the "Partial Waive" and "Waive" letters. This is the same control line that is used for the other Cash receipts, so use with care.

Additional Information

letter, prevent, printing

- **Article last edited:** 10/8/2013