
When does order information display in OPAC?

- **Product:** Voyager
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Question

What determines when order status is displayed in the OPAC when a title is on order?

In other words, when does this display in WebVoyage:

```
*****  
Call Number: No call number available  
Order Information: 1 Copy Ordered as of 08-02-2016  
Number of Items: 0  
Status: No information available  
*****
```

And when does this display:

```
*****  
Call Number: 808.02  
Number of Items:0  
Status:No information available  
*****
```

Answer

The presence of a Call Number in the MFHD *turns off* the display of order status; Voyager assumes that the order is complete when you've cataloged a call number for the holding.

That means if you link to an existing holding with a call number from the Copies/Funds tab of a line item, no order information will display in the OPAC.

Additionally, for subscription line items, the order status displays until an issue is checked in on the associated component.

Additional Information

The WebVoyage OPAC stops displaying the "On order" info when a Call Number is present in the linked holdings record (MFHD), because the typical workflow is order -> receive -> catalog, so the addition of a call number indicates the item is present and received.

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