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## Can't run dtle/dtl\_shutdown\_all\* - rep00 is hanging

- **Article Type:** General
  - **Product:** DigiTool
  - **Product Version:** 3
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### Description:

Can't run dtle/dtl\_shutdown\_all\* - rep00 is hanging

shutdown library batch queues...

- vir01

Load: /exlibris/dtl/u3\_1/dtle/tab/tab100

Load: /exlibris/dtl/u3\_1/rep00/tab/tab100

Rep00 is stuck when trying to shut down rep00; you can see it in: /exlibris/dtl/u3\_1/dtle/shut\_down.log

### Resolution:

To troubleshoot - do the following:

1. check /etc/hosts to be sure it's correct; look at the short name and the FQDN to be sure that they are not reversed (i.e. the FQDN is listed 2nd instead of 1st).

Sendmail and other programs complain if the short name is listed first.

2. Check the www\_server log for license errors (e.g.):

```
license_check [err]: No match for IP address 010.010.001.005
```

```
Error: License check failed, Exiting
```

If errors are found; check the license [UTIL Y/11] and update as needed.

check that the new license matches the hostname address in /etc/hosts.

3. You may need to reinitialize the database (init\_dtl and init\_java).

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## Additional Information

shutdown, rep00

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- **Article last edited:** 10/8/2013