

## AutoUpdate Does Not Change Windows Version Information

- **Product:** Voyager
  - **Product Version:** 8.2.2
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### Question

Why does AutoUpdate not increment the version information found in Windows' Programs and Features display?

### Answer

- AutoUpdate copies updated client files to the client machine. AutoUpdate does not actually install any new programs.
  - Software version information found in Control Panel > Programs and Features, is set during the software installation process.
  - If having up to date version information in Windows is required, the updated Voyager client must be installed using the Voyager Installer.
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### Note

With increased security of Windows systems, AutoUpdate has become increasingly problematic to implement and support. In some environments it no longer works. Support recommends you consider different options/methods for installing new clients.

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