
Reserve items display problem

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 7.0.4
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Description:

Bug Report Form for 16384-8993

Module(s): WebVoyage, Circulation

Server platform(s) affected: Solaris

Browser & version (if applicable): IE7 FF3

Release(s) replicated in: 7.0.4-7.1.1

Expected results:

Voyager should handle reduplication consistently for Course Reserve search results.

Actual results:

When performing the same Course Reserve search in WebVoyage a title sometimes shows twice and sometimes shows once.

Workflow implications: Patrons may not realize that a title is on more than one list.

Replication steps:

1. In Circulation, add Item Record 1, attached to Bib Record A, to two Course reserve lists having the same Department.
2. In WebVoyage, perform a Course Reserve search for the Department in step 1.
3. The results will display the title from Bib Record A TWICE, because it is on two lists.

OR

1. In Circulation, add Item Record 1 and Item Record 2, both attached to Bib Record A, each to a course reserve list having the same Department.
2. In WebVoyage, perform a Course Reserve search for the Department in step 1.
3. The results will display the title from Bib Record A only ONCE.

In both sets of replication steps, the same title is on a reserve list, but the display is different in each list.

Resolution:

- **Article last edited:** 3/16/2015