
OvP: Item Information cannot be displayed in My Account

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 8.1.1
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Description:

Bug Report Form for Issue 16384-14001

Module(s): VXWS, OvP

Server platform(s) affected: All

PC OS (if applicable): N/A

Browser & version (if applicable): N/A

Release(s) replicated in: 7.2.x

Last version without bug (if applicable): N/A

Expected results: To be able to display item information under the My Account section of Primo

Actual results: Item information isn't returned through the circulationActions API, so it cannot be displayed in Primo

Workflow implications: Looking at the Requests page under MyAccount in Primo, there's no way to tell which item you have placed a request for

Replication steps:

1. Using a Primo server hooked into Voyager through OvP, place a hold request on any item
2. Load the My Account page and notice the information returned; request type, title, author, status, and pickup location. Item information cannot be added to any of these fields

Other information: Information is made available in WebVoy?ge through substitution tokens like [\i](#), [\c](#), [\u](#), [\d](#), etc.

Resolution:

Fixed in 8.1.1.

- **Article last edited:** 3/16/2015