

How to get Rosetta thread dump

- **Article Type:** General
 - **Product:** Rosetta
 - **Relevant for Installation Type:** Total Care; Dedicated-Direct; Direct; Local
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Desired Outcome Goal:

When we suspect that the system is slow due to stuck threads, we can see the queues status using thread dump.

If you have such a behavior again, please do the following:

Procedure for Tomcat-based Rosetta versions (SP 4.1 or higher):

1. Enter the console:

http://your_server_name:1801/rosetta-console/stacktrace

Procedure for JBoss-based Rosetta versions (SP 3.0-4.0.1):

1. Enter the jmx-console:

http://your_server_name:1801/jmx-console

2. Select jboss.system (on the left side of the page)

3. Enter type=ServerInfo

4. Click the Invoke button on the row of listThreadDump , should be in the bottom of the page

Additional Information

Please send us the thread dump before restarting the system, as Rosetta allocates the processed from scratch after restart. We need thread dump from all servers.

Subject: Rosetta -

- **Article last edited:** 6/29/2015