
How are call slips stored in the database?

- **Article Type:** Q&A
 - **Product:** Voyager
 - **Product Version:** 8.2.0
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Question

How are call slips stored in the database?

Answer

Call slips are stored in the CALL_SLIP and CALL_SLIP_ARCHIVE tables.

Additional Information

Requests are moved to the archive table once the SysAdmin > Call Slips > Queues > Expire Period for unprocessed requests or Archive Period for processed requests has passed.

Category: Call Slip

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