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## HTMLHelp =Y, Error message: "Action cancelled"

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 18.01
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### Description:

After switching to the setting "HTMLHelp=Y" in alephcom.ini it is not possible anymore to view any help files. A message "Action cancelled" is displayed instead of the help topic.

### Resolution:

This happens if the Aleph help files are located on a network drive. It is not a problem of Aleph, but of the security settings of Microsoft Internet Explorer. In order to see the help files, you need to add the following key to the registry:

HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\HTMLHelp\1.x\ItssRestrictions

Here you assign a "MaxAllowedZone" between 0 and 4. While "0" blocks any reading access to the files, "4" permits every access. The setting "1" should be sufficient for paths within a local intranet.

### Example:

"MaxAllowedZone"=dword:00000001

Please see also the Microsoft KB item 896054 (<http://support.microsoft.com/?kbid=896054>)

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## Additional Information

HTMLHelp, network client

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