
Oracle error - indexing procedure

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 18.01
-

Description:

We are trying to test a new expand procedure on the test server. When we used UTIL F / 1/ 13 on a test document we got this error:

DOC No. 001114573 Exists in bases:

Load: /tmp/utf_files/exlibris/aleph/u18_2/alephe/tab/tab_ccl_boolean_operators

BASE: ABNSER - No. Docs: 000028803

BASE: ABNSLA - No. Docs: 000120837

BASE: ABNTL - No. Docs: 000018934

Oracle error: handle_connection

ORA-28000: the account is locked

If you try and run a second document after the Oracle error we get this error:

Load: /exlibris/aleph/u18_2/abn60/tab/tab100

DOC No. 001010101 Exists in bases:

Load: /tmp/utf_files/exlibris/aleph/u18_2/alephe/tab/tab_ccl_boolean_operators

BASE: ABNSER - No. Docs: 000028803

BASE: ABNSLA - No. Docs: 000120837

BASE: ABNTL - No. Docs: 000018934

Oracle error: handle_connection

ORA-28000: the account is locked

ENTER DOC NUMBER (or 'q' for exit) : 001010101

HANDLING DOC NO. - 001010101 13:19:01

DOC No. 001010101 Exists in bases:

BASE: ABNSER - No. Docs: 000028803

BASE: ABNSLA - No. Docs: 000120837

BASE: ABNTL - No. Docs: 000018934

Bus Error

Please can you tell us what is happening and how we can fix the problem?

Resolution:

This has been resolved by rebuilding the z91_id1 index.

Additional Information

Oracle error: handle_connection account is locked

- **Article last edited:** 10/8/2013