

## Why can't I receive a monograph on purchase order?

- **Article Type:** Q&A
  - **Product:** Voyager
  - **Product Version:** all
- 

### Question

Why can't I receive a monograph on a purchase order in Acquisitions? Shouldn't there be a Recv/Mark button?

---

### Answer

From an approved PO or invoice, operators can receive a monographic item if its line item status is Approved, or Received partial. An item cannot be received if the line item status is pending, canceled, or complete.

---

### Additional Information

See also Acquisitions User's Guide, Chapter 7.

**Category:** Acquisitions

---

- **Article last edited:** 22-Feb-2022