
Error message attempting to Renew: 'Limit reached - 011/010'

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 18.01
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Description:

Patron can't renew online. When she tries hitting the "renew selected" button for example, for Chocolate epiphany : exceptional cookies, cakes, and confections for everyone' or 'Art culinaire', the message says: "items which were not renewed".

In the GUI, the 'Renew Marked' button gives 'Limit reached - 011/010.' message.

check_circ:0171 L Limit reached - \$1/\$2. (check_circ_4_a checks patron loan limits in tab16, col.12). check_circ_4_a is both for RENEW and RENEW-WWW in tab_check_circ .

tab16 ... has "10" in col.12 and the patron has 10 loans. Why are these renewals blocked and where does "011" come from if there are only 10 loans?

Resolution:

The usm50 tab_check_circ (and another library I checked) do *not* have check_circ_4_a for RENEW (or RENEW-WWW).

The purpose of check_circ_4_a is to limit the number of loans to the tab16 value.

It would *seem* that its inclusion for the RENEW label, though extraneous, should do no harm -- but since there's this complication I suggest omitting it...

I describe it as "extraneous" because renew transactions change the due dates of items which are *already* on loan; they can not *increase* the number of items on loan.

Deleting this RENEW check_circ_4_a prevented this problem from happening.

- **Article last edited:** 10/8/2013