

Unable to Edit or Add BIB Records

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Description:

We are unable to edit / add records in the ALEPH Test Server.
There appears to be no error in the logs relating to this problem.

Resolution:

In \$alephe_root\pc_server_defaults, the PC server timeout is set to 10 seconds:
setenv PC_SERVER_TIMEOUT 10

This is a very small timeout value. Especially when you save large BIB records and many fix-routines are used in tab_fix, saving records in the GUI CAT may take more than 10 seconds.

I have set your Test server PC_SERVER_TIMEOUT to 600 (=10 minutes).

This is the value you are using on your Production server.

- **Article last edited:** 10/8/2013