
clear_vir01: the account is locked; SP2-0306: Invalid option

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 18.01
-

Description:

```
> When we run util/x/8 on alephprod v18 hot we get the following error
> message:
>
> Enter user-name: ERROR:
>
> ORA-28000: the account is locked
>
> Enter user-name: SP2-0306: Invalid option.
>
> Usage: CONN[ECT] [logon] [AS {SYSDBA|SYSOPER}]
>
> where <logon> ::= <username>[/<password>][@<connect_identifier>] | /
>
> Enter password:
>
> ERROR:
>
> ORA-01005: null password given; logon denied
>
> SP2-0157: unable to CONNECT to ORACLE after 3 attempts, exiting
> SQL*Plus
>
> END: clear_vir01 (hot)
>
> When we run the same cold the application hangs. [ <Jerry Specht > ]
[ <Jerry Specht > ]
```

Resolution:

I find (trying to do s+ vir01 and s+ aleph_admin) that both the vir01 Oracle user and the aleph_admin Oracle user are locked.

Please:

unlock them

do util y/8 to make sure that their passwords are correct

run clear_vir01.

[Jerry Specht]

[7/3/2007 8:11:51 PM Jerry Specht]

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