

## Upgrade Express: "Permission denied" errors in "Export Customer Data"

- **Article Type:** General
- **Product:** Aleph
- **Product Version:** 21

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### Description:

We see "Permission denied" errors in running the Upgrade Express "Export Customer Data":

```
library2-a18(2) >>more create_customer_data.log  
Step begin create_customer_data
```

```
Archiving Oracle and Unix data : abc01 abc10 abc20 abc50 abc60  
Starting util/oracle_exp_aleph_libs_a.conf_or_data: both  
copying /exlibris/aleph/u18_2/abc01  
tar: ./files/dpdir/ABC0102.dmp: Cannot open: Permission denied  
tar: ./files/dpdir/ABC0101.dmp: Cannot open: Permission denied  
tar: Error exit delayed from previous errors  
copying /exlibris/aleph/u18_2/abc10  
copying /exlibris/aleph/u18_2/abc20  
tar: ./files/dpdir/ABC2001.dmp: Cannot open: Permission denied  
tar: ./files/dpdir/ABC2002.dmp: Cannot open: Permission denied  
tar: Error exit delayed from previous errors  
copying /exlibris/aleph/u18_2/abc50  
tar: ./files/dpdir/ABC5001.dmp: Cannot open: Permission denied  
tar: ./files/dpdir/ABC5002.dmp: Cannot open: Permission denied  
tar: ./conv/scratch/z304_p_file_04_replace: Cannot utime: No such file or direct  
ory  
tar: Error exit delayed from previous errors  
tar: Error exit delayed from previous errors  
copying /exlibris/aleph/u18_2/abc60  
tar: ./files/dpdir/ABC6001.dmp: Cannot open: Permission denied  
tar: ./files/dpdir/ABC6002.dmp: Cannot open: Permission denied  
tar: ./pc_tab/catalog/html/007_f_eng.html: Cannot utime: No such file or directo  
ry  
tar: Error exit delayed from previous errors  
tar: Error exit delayed from previous errors  
copying /exlibris/aleph/u18_2/alephe  
tar: ./scratch/abc50_p_cir_01.10130: Cannot utime: No such file or directory  
tar: ./error_eng/p_adam_03: Cannot utime: No such file or directory  
tar: ./www_f_boudreau/icon/f-search.gif: Cannot utime: No such file or directory  
tar: ./pc_b_help_eng.old/p-manage-35.html: Cannot utime: No such file or directo  
ry  
tar: ./www_f_eng/icon/kids_slices/k-top_tab_mail.gif: Cannot utime: No such file  
or directory  
tar: ./www_f_eng.050215/icon/kids_categories/k-pic-03-04-08.jpg: Cannot utime: N
```

o such file or directory

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Resolution:

Since this was a relatively small database they used the non-Data-Pump option to export the data, that is: when it asks about using the Data Pump, say "No"; and when it asks if you want to export the z98 say "No" to that also.

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- **Article last edited:** 10/8/2013