

## Patrons with fines of \$.00; credits

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 20
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### Description:

We have 2 patrons that have fines of \$.00. They keep showing up on reports--specifically Priv-04 Patron money owed (our customized report p\_priv\_04).

We would like to get rid of these non existent fines, but am not sure how to do it.

### Resolution:

These patrons had z31's with a z31\_status of 'O' (open) and a z31\_credit\_debit value of "C". The site tried creating an offsetting debit so the balance was zero, but that didn't help.

Deleting these credits (and the offsetting debits) (using SQL) corrected the problem.

Jerry

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- **Article last edited:** 10/8/2013