
webv: all patron groups reason displays for hold mail

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 8.1.1
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Description:

Bug Report Form for Issue 16384-14226

Module(s): WebVoyage

Server platform(s) affected: Solaris

Browser & version (if applicable): Firefox 3, IE 7

Release(s) replicated in: 8

Last version without bug (if applicable): 6.5.4

Expected results:

WebVoyage should display meaningful block information when a patron address has hold mail selected.

Actual results:

When a patron address has "Hold Mail" selected, the All Patron Groups Reason Displays.

Workflow implications: The patron and the staff do not know why the patron is blocked from Circulation activity in WebVoyage.

Replication steps:

1. In Circulation>Patron>Edit>Address, select "Hold Mail"
2. In WebVoyage, select "My Account" and login.
3. All Patron Groups Reason displays as a block.

Other information: In Classic WebVoyage, the block message that displayed was "The address in your patron record is invalid."

Resolution:

Fixed in WebVoyage for 8.1.1.

- **Article last edited:** 3/10/2015