
WebV: Combining searches with diacritics will drop the diacritic

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 8.1.2
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Description:

Bug Report Form for Issue 16384-16401

Module(s): WebVoy?ge

Server platform(s) affected: Tested on Solaris

PC OS (if applicable): N/A

Browser & version (if applicable): All Browsers

Release(s) replicated in: 8.1.0, 8.0.0, 7.2.1, 7.0.1

Last version without bug (if applicable): N/A

Expected results: Combining two searches from the search history should produce the same results and manually keying in the search on the advanced search page

Actual results: Combining two advanced searches with Turkish diacritics (e.g. ?, ?, ?) will not yield any hits.

Workflow implications: Customers will have to manually type in these searches as opposed to being able to easily combine them on the search history page.

Replication steps:

- 1.Import the attached 5 bib records in Cat
- 2.Load WebVoy?ge's Advanced search page
- 3.Run a GKEY search for "nuoret", you should get 5 results
- 4.Edit the search, remove the term used in step 3 and replace it with "sosiaality?", you should get the same 5 results from step 3
- 5.Click on Search History, select the two checkboxes for these searches and combine them
- 6.You will be taken to the advanced search page with a message showing no hits. Also, the sosiaality? term will have a blank box instead of the special o.

Workaround: If you key in both of these terms manually, one in each search field, 5 results come back

Resolution:

Fixed in WebVoyage for 8.1.2.

- **Article last edited:** 3/10/2015