
Payment change transactions have no record ids

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 18.01
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Description:

We are investigating a number of recent cash transactions with a type of "payment change". According to SI 11964, (RC 697) these are created when the staff member enters more money than what was owed. (They really should not be able to run a credit, but I don't see a way in the system to prevent overpayment. If there is, let me know.)

In any case, the Z31 records are odd - they had no record id, which is based on the patron id. So we have no way of checking what happening under the patron involved. The result is that it looks like the staff member collected more than what was in the actual cash drawer. Not a happy situation.

The 6 odd z31 records are all at the top of z31 using Util F/4. And their payment_targets are all ABC50, rather than the TYPE 5 sublibrary that RC697 was supposed to correct.

Resolution:

No new occurrences. We are now on SP 1485. I will open again if the problem happens again.

- **Article last edited:** 10/8/2013