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## Check SIP that failed into TA Validation

- **Article Type:** General
  - **Product:** Rosetta
  - **Product Version:** 3.2.2
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Desired Outcome Goal:

How to check a SIP that failed into TA Validation

Procedure:

- Go to TA Validation, and click 'Work on' the SIP
- Click on Results to see what is the error
- If it is a File Ext, or Format error, that you want to ignore, click on More, and on 'file ext', 'format' to ignore it
- Otherwise :
- Edit the failed SIP
- Look at the failed file, or failed ie.xml, and its original content to find out if it is a valid file
- If everything seemed correct :
- Run the Report of this SIP in order to find the time and date of the failure, export it in order to be able to attach it to a case, if necessary
- Check all the logs at that time and date to find out the situation of the environment and the complete error.
- Copy the errors seen in the logs on a text file, for Ex Libris to be able to work on it, if necessary
- Last step before opening a case :
  - oOpen all the server connections, and run `dps_tail` on each of them
  - oRun Recheck from the TA, and look at the logs at the same time
  - oIf the SIP is still failing again, copy the new errors on a second text file, and open a case with both attachments and details

**Category:** Managment

**Subject:** TA

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- **Article last edited:** 4/13/2014