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## Service Pack Install Error: xxxxxxxx.gnt didn't compile

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 16.02
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### Description:

When attempting to install 16.02 service pack 1546-1712, we get the below compile errors.

```
create rts
create pc_server
create www_server
create ncip_server
create oclc_server
create sip2_server
create slnp_server
create vst_server
Critical error: /exlibris/aleph/a16_1/aleph/exe/pc_cash_c0706.gnt didn't compile
Critical error: /exlibris/aleph/a16_1/aleph/exe/www_f_item_global.gnt didn't compile
Critical error: /exlibris/aleph/a16_1/aleph/exe/b_acq_12_b.gnt didn't compile
Critical error: /exlibris/aleph/a16_1/aleph/exe/b_cir_08_b.gnt didn't compile
Critical error: /exlibris/aleph/a16_1/aleph/exe/www_f_item_7_ug.gnt didn't compile
Critical error: /exlibris/aleph/a16_1/aleph/exe/www_f_item_ug.gnt didn't compile
Critical error: /exlibris/aleph/a16_1/aleph/exe/www_f_item_ug_z39_opac.gnt didn't compile
Critical error: /exlibris/aleph/a16_1/aleph/exe/www_f_union_circ_cdl.gnt didn't compile
Running uninstall...
Enter CR to continue...
mv: cannot access /exlibris/aleph/a16_1/./alephm/source/z39/compile_z39.sp.1712
mv: cannot access /exlibris/aleph/a16_1/./alephm/source/z39/z39_server/bend.c.sp.1712
Uninstall proceeded successfully
```

### Resolution:

The failure of programs to compile could be due to a system problem -- or it could be due to a missing or incorrect copybook.

To diagnose this problem, Ex Libris staff needs to try compiling the programs independently of the Service Pack install.

In this particular case the ./alephm/source/copy/BIB\_FORMAT file (which is copied into \*many\* programs as part of their compilation) had been accidentally modified on this customer's server.

Substituting the correct BIB\_FORMAT file corrected the problem.

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## Additional Information

faq

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- **Article last edited:** 10/8/2013