

Resource Sharing print slip external request ID barcode is not scannable

- **Article Type:** General
 - **Product:** Alma
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Problem Symptoms

- * Resource Sharing print slip external request ID barcode is received as either an attachment or as an image in the body of the email.
- * Nothing happens when barcode is scanned, nothing registers

Cause

- * Resolution of the generated barcode prevents the barcode from being scanned

Resolution

- * Open a case with support

Category: Fulfillment

Subject: Resource Sharing
