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## API query results in "Daily account plan limit exceeded" error

- **Article Type:** General
  - **Product:** Alma
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### Problem Symptoms-

- \* API query is resulting in "Daily account plan limit exceeded" error
- \* In Developer Network the API key is labeled as "unlimited"
- \* API Plan is set to read/write for your production environment

### Cause-

- \* The "unlimited" label is not accurate, this is a known issue.
- \* API daily call threshold might be set too low
- \* API usage should be set to "500 API calls per number of named user licenses per day"

### Resolution-

- \* Open a case with Support

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## Additional Information

<https://developers.exlibrisgroup.com.../apis#defining>

**Category:** Developer

**Subject:** APIs

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