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## How to allow bulk upload option using Aurigma uploader?

- **Article Type:** General
  - **Product:** Rosetta
  - **Product Version:** 5
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### Desired Outcome Goal:

To enable the Bulk upload option.

### Procedure:

1. The default Rosetta configuration does NOT contain bulk upload, but applying a valid license key for Aurigma upload applet will enable this option, on Rosetta SP 4.0 and higher.
2. Customers who are entitled to a license by their contract can apply to Ex Libris to receive applet\_license\_key for the Aurigma license and install the license files.
3. Open a case, titled "applet\_license\_key" and include your institution's 'top level URL'.  
For example, send "[myinsitution.org](http://myinsitution.org)" for [rosettaPROD1.myinsitution.org](http://rosettaPROD1.myinsitution.org), [rosettaPROD2.myinsitution.org](http://rosettaPROD2.myinsitution.org) and [rosettaTEST.myinsitution.org](http://rosettaTEST.myinsitution.org).
4. Rosetta Support will generate and provide the keys to customers, and install the license files.
5. Customers should apply the license key to: Advanced Configuration > General > General Parameters > Deposit > applet\_license\_key
6. As of Rosetta version 5.1 all browsers are using Aurigma's HTML5 implementation of the Uploader. Earlier versions will use the Aurigma HTML5/Flash implementation of the bulk applet.
7. Known limitations:
  - \* Folder Upload is only supported for Chrome. Uploading of folders with more than 100 files is supported only when using the "add folder" button, but not with 'drag-and-drop'.
  - \* Files with special characters are not supported. This is a known limitation in the Aurigma Uploader which is planned to be fixed in an upcoming version.
  - \* Maximum file size is 2GB on HTML5/Flash version, this does not apply to the HTML5 version from version 5.1 onwards.

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## Additional Information

- \* If you have more than one domain, contact support.

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- **Article last edited:** 06-FEB-2018