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## Unable to delete mfhd record; outstanding request exists

- **Article Type:** General
  - **Product:** Voyager
  - **Product Version:** All
  - **Relevant for Installation Type:** Total Care; Dedicated-Direct; Direct; Local
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### Problem Symptoms:

\* Attempt to delete mfhd via Cataloging client, receive error message: "Unable to delete holding record. An outstanding request exists."

\* No item record linked to mfhd

\* No requests present in hold\_recall or call\_slip tables

### Cause:

An old outstanding request exists in the OPAC\_FORM\_REQUEST\_FILE table

### Resolution:

1. Run Circjob 26 - Export OPAC Requests. This creates a flat file in the /rpt directory called opacrequests.[form code].out, and the requests from the OPAC\_FORM\_REQUEST\_FILE are cleared out.
2. Record can then be deleted from the Cataloging client.

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## Additional Information

The form code in the flat file's name corresponds to the request form's code in System Administration > OPAC Configuration > Request Forms > [form] > Form Code

**Category:** Circulation

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- **Article last edited:** 3/13/2014