

## Unable to access Report Studio

- **Article Type:** General
  - **Product:** Voyager
  - **Relevant for Installation Type:** Total Care; Dedicated-Direct; Direct; Local
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### Problem symptoms

- \* New user is only able to access Query Studio in Analyzer
- \* Predecessor was able to access Report Studio, but option not available to new user

### Cause

New user needs additional permissions granted for Analyzer in System Administration.

### Resolution

1. System Administration > Security > Analyzer profiles > {profile with new user's operator profile}
2. Check Access Level tab for profile.

Voyager Analyzer Technical Author is permission level required for access to Report Studio. If this is not the permission level of the profile, either

- a) Move operator to different profile with Voyager Analyzer Technical Author permission; or
- b) change the permission level for profile (change will apply to all operators in profile)

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## Additional Information

If new user's profile already has Voyager Analyzer Technical Author permission, see

[Analyzer: Missing option to launch Report Studio](#)

[ANA: Unable to Launch Report Studio after upgrading to Voyager 8.x](#)

**Category:** Voyager Analyzer

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