
Troubleshoot Aleph Down System

- **Article Type:** General
- **Product:** Aleph
- **Product Version:** 20

Desired Outcome Goal:

Flowchart for troubleshooting a down system.

Procedure:

See the attached "Aleph Down-System Troubleshooting" document.

Additional Information

[Our /exlibris file system keeps filling up. How can we tell what's causing this?](#)

[Library not accessible" in GUI and "Requested library is unavailable" in Web](#)

[License limit exceeded" in GUI due to z65_id problems.](#)

[Searches redisplay Initial OPAC screen; no results](#)

[Can't log into Web, "unique constraint \(VIR01.Z63_ID\) violated" *MASTER RECORD*](#)

[The requested base/library is not accessible now" on ALL bases](#)

[GUI client gets "Failed to connect to host" logging in](#)

[License limit exceeded or System is overloaded **MASTER RECORD**](#)

[*Master record for search problems resulting from clear_vir01 problems*](#)

[Searches/results for another user appear in OPAC](#)

[Batch jobs don't run](#)

[Batch queue not processing jobs; aleph_shutdown stalls shutting down batch que](#)

Attachment

[Attached file](#)

Category: System Management (500)

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- **Article last edited:** 12/10/2014