
Template xxxx-yyyy-00.xml can't be found for editing

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
-

Problem Symptoms:

There is no xxxx-yyyy-00.xml form in the ./form_ing directory but a letter is printing which shows the text:

```
mm/dd/yyyy  
xxxx-yyyy-00
```

Cause:

Though xxxx-yyyy-00.xml was no longer in the ./form_ing directory on the server, it was still in the .AlephcomfilesXXX50PrintTemplatesIng directory on the pc.

Resolution:

Copy the .PrintTemplatesIngxxxx-yyyy-00.xml file on the pc to the server ./form_ing directory, where it can be edited.

Additional Information

Diagnosis:

1. Confirm that the ./xxx50/tab/path_convert file on the server has the line

```
$xxx50_dev/ttu50/form_eng $xxx01_dev/ttu01/form_eng
```

If not, than rather than checking the ./xxx01/form_eng, the ./xxx50/form_eng needs to be checked.

2. Confirm that there is no ./form_ing/xxxx-yyyy-00.xml file on the server.

3. Confirm that there is no xxxx-yyyy-00 file in the ./form_ing/html.pck file on the server. (It could have been deleted but without the html.pck being recreated after the deletion.)

4. Check if the file exists in the .AlephcomfilesXXX50PrintTemplateseng directory on the pc. It seems that when the html.pck files are loaded into the .PrintTemplateseng directory on the pc, though new files are added and updated ones are overlaid, ones deleted from form_ing are not deleted from the .PrintTemplateseng.

Though not relevant to this instance, Article 000045253 ([Call-slip & hold-request-slip forms: creating customized hold-slip-request form](#)) notes: "If Aleph can't find the customized report, say, hold-request-slip-00.xml, because it was deleted or renamed, Aleph will revert to the base report, hold-request-slip.xml. "

Category: Printing

- **Article last edited:** 3/26/2014