
util c/3 doesn't stop batch queue *MASTER RECORD*

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Description:

util c/3 doesn't stop batch queue. There are two cases:

- 1) you see the message "batch que wasn't killed yet; wait for termination?" or
- 2) there is no message, the util process is exited, but util c/1 shows that the batch queue has not stopped.

Resolution:

Case 1) The "batch que wasn't killed yet; wait for termination?" occurs when there is a job started by the batch queue (with the lib_batch process as its parent) which is still running.

If you respond with "Y", it will keep repeating the "batch que wasn't killed yet; wait for termination ?" message until all the jobs with lib_batch as their parent are completed.

If you respond with "N", it sets the "d_lib_b_status = killed" flag and exits the util. After the jobs with lib_batch as their parent are done, it terminates the lib_batch process.

Case 2) We know of two causes for this:

- a) not stopping the batch queue when you stop Oracle (for doing a backup); and
- b) starting aleph as root. (If this is the cause, df1 -> "ls -lrt" will show "root" as the owner of the que_batch file.)

In either case, you will need to take the process number (nnnn) you see in util c/1 (the first number) for the lib_batch process and do "kill -9 nnnn" to kill the process.

Additional Information

See Article 000045870 for complete info on deletion of the batch queue ([Services-submitted jobs don't run; batch queue doesn't work **MASTER RECORD**](#)).

See Article 000046887 in regard to the general handling of the aleph-started-as-root condition ([Repeated utf_files errors for the same file\(s\); "Not owner" for "kill" command](#)).

Category: Background processing

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