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## "Unable to find global patron information" -- z303 segmentation fault

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 18.01
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### Description:

The message "unable to find global patron information" occurs trying to bring up a patron.

1) tab\_bor\_id.eng exists in ./abc00/tab

2) z303 exists

A/17/10/2:

```
TAB z303 50M 0K ts0
IND z303_id 10M 0K ts1
IND z303_id1 1M 0K ts1
```

3) There is a problem with the z303 indexes:

A/17/14

Segmentation fault

Table/Index z303 not managed by ABC00 check file list !

### Resolution:

See Article 000045918 (Segmentation fault, "if: Expression Syntax" on util a/17/nn) in regard to the Segmentation fault.

In regard to the "unable to find global patron information", since all the Z303's are in abc00 and USER-SHARING=Y is intended, because of the lack of the USER-SHARING line in the abc50 tab100 and the abc00 tab100, it is defaulting to USER-SHARING=N.

**Category:** Circulation

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- **Article last edited:** 10/8/2013