
This field is too small..." when importing Loansome Doc requests

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 6.6.0
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Problem Symptoms:

?After Docline 4.9 upgrade, Voyager ILL gives message "Microsoft Access: This field is too small to accept the amount of data you attempted to add? when importing Docline Loansome Doc requests

? The Borrower field is left blank, or the system inserts the LD prefix followed by part of an email address or domain name as in ?[LD-xxx.edu](#)?

Cause:

This behavior is the result of Known Issue 16384-21201.

Resolution:

Issue 16384-21201 is currently in Development.

Additional Information

ILL Request puts LD in the Borrower code field, and follows it (or used to) with the patron ID number in Docline, e.g. "LD-000000". Now, ILL still inserts the LD- but the information coming from Docline is no longer the Docline patron ID number. Instead, it may include part of an email address or a domain name resulting in Borrower field with "LD-edu or [LD-xxx.edu](#), or an empty field. An empty Borrower field causes the left hand list of options in ILL Management -> Lending -> Update Lending Requests to not appear as needed.

Category: (Voy InterLibrary Loan)

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