

SIP2 server doesn't recognize the borrower id

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Problem Symptoms:

* Self check device is not recognizing the borrower id and the barcode of the return.

Cause:

The SIP2 server is launched from a wrong ADM library.

Resolution:

1. dlib xxx50
2. Kill the running SC server process with util w/2/7/3 specifying the port number.
3. Restart SIP2 server with util w/3/7/4 specifying the port number.
4. Check the log in \$data_scratch

Category: Circulation (500)

Subject: Self check (500)

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