
PDS fails with “Internal Server Error”

- **Article Type:** General
- **Product:** Aleph
- **Product Version:** 18.01

Problem Symptoms:

Recalling PDS using http://server_url/pds url returns a screen with “500 Internal Server Error” error message

Cause:

In the Apache error_log there is the message “Can't locate PDSUtil.pm in @INC”

Resolution:

1. Check in /exlibris/aleph/uxx_x/alephe/apache/conf the content of [startup.pl](#) file the line that start with “use lib qw”
2. If the path inside is pointing to u-tree change it to a-tree; for example use lib qw(/exlibris/aleph/u18_1/pds/program)

should be changed to

use lib qw(/exlibris/aleph/a18_1/pds/program)

Additional Information

To access the apache error_log type “apcl” as a shortcut

Category: System Management (500)

-
- **Article last edited:** 10/8/2013