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## After Installing BIAF Label In Windows 7 Barcodes Do Not Print

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 20
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### Problem Symptoms:

In Windows 7, when selecting the Add Barcode toggle in BIAF Label, a barcode is not generated.

### Cause:

BIAF Label was not installed with Windows 7 Compatibility Mode set to WIN XP.

### Resolution:

1. Uninstall BIAF Label
2. Verify that the installation file BIAFLABEL.EXE is present in [C:\AL500](#)
3. Before running BIAF Label, right click on the BIAFLABEL.EXE and navigate to the Compatibility tab
4. Select the check box entitled "Run this Program In Compatibility Mode For:"
5. Select Windows XP
6. When prompted, define your current Service Pack
7. Run [C:\AL500\ALEPH 20.1\BIAFLABEL\BIAFLABEL.EXE](#)
8. After BIAF LABEL is installed, navigate to [C:\AL500\ALEPH 20.1\BIAFLABEL\](#) and set Compatibility Mode to Windows XP for all remaining files with a .EXE file extension
9. Prior to running BIAF Label, open any GUI module to build the BiafLabel.dat as a zero byte file in [C:\AL500\Alephcom\bin](#)

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## Additional Information

For further questions or inquires about BIAF Label, Windows XP and Windows 7 64 Bit, please contact IDNext Technical Support at [support@idnext.co.il](mailto:support@idnext.co.il).

**Category:** Printing (500)

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