

Runtime error 40006 when logging into Reporter Client

- **Article Type:** General
 - **Product:** Voyager
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Problem Symptoms:

* Receive "Runtime error 40006. Wrong protocol or connection state for the requested transaction or request" message when logging into Reporter

Cause:

Reporter is unable to connect to the Email Server

Resolution:

Resolve issues on Email server, or

Comment out Email stanza to print Notices until the Email Server is fixed.
