
Advance booking “Unable to allocate available slot” error

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 18.01
-

Description:

Our staff are unable to loan advance booking items over holiday period, they receive “Unable to allocate available slot” error.

Resolution:

This problem occurs when the advance booking slots are more than 3 days long (for example, over a holiday period). The long slot seems to be working fine initially, however on the third day it stops loaning items and gives an error “Unable to allocate available slot”. The workaround is to run SQL to change the start day Z320_START_DATE for all slots to today . This makes the system to perform loans for the next two days, when the SQL needs to be run again.

Additional Information

Unable to allocate available slot advance booking

- **Article last edited:** 10/8/2013