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## The requested base/library is not accessible now.”; USM01 is used.

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 18.01
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### Description:

When I attempt to search the Web OPAC, it defaults to USM01. When I change the &local\_base to BIN01 in the URL string (which should be the default library), I get a message that “The requested base/library is not accessible now.” This worked on the v18 Test server.

### Resolution:

The "is not accessible now" message is 9874 in ./error\_eng/www\_f\_heading.

It occurs when the ./com/define\_base program, called by the www\_f program, fails to find an entry for the base in tab\_base.

I found that the \$aleph\_utf/utf\_files/exlibris/aleph/u18\_1/alephe/tab/tab\_base.eng file was a generic version, lacking the BINxx and BNYxx bases.

I moved this generic version to \$aleph\_utf/utf\_files/exlibris/aleph/u18\_1/alephe/tab/tab\_base.eng.old (where you can see it, if you like) and restarted the www\_server.

The current, correct tab\_base.eng was then copied to the utf\_files and the Web OPAC is now working.

You should probably also do a general util x/7 to delete \*all\* of the utf\_files. Note that this is option #1 {Remove UTF files (util-x-7)} in upgrade\_util #4 ( Perform Post Upgrade Express Actions).

See also, KB 16384-3089.

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## Additional Information

faq

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- **Article last edited:** 10/8/2013