

## Sometimes several login attempts are required

- **Article Type:** General
  - **Product:** Verde
  - **Product Version:** 2
- 

### Description:

Occasionally, when a user is trying to log in to the system with the correct user name/password, the attempt fails for no reason and the user is asked to reenter the details. In the second attempt (with the same details as in the first attempt), the login succeeds.

### Resolution:

---

- **Article last edited:** 10/8/2013