

## Cannot discharge item; data stuck in UB\_ROUTING table

- **Article Type:** General
  - **Product:** Voyager
  - **Product Version:** 8.2.2
- 

### Problem Symptoms

- Item was being routed to Universal Borrowing (UB) partner library
- Has In Transit status and cannot discharge at home circ desk.
- Receive error message: "An error occurred while attempting to process discharge request"
- Routing location no longer exists in System Administration, so it cannot temporarily be re-enabled (re: KCS Article #000002940)

### Cause

After disabling Universal Borrowing functionality, data remains in UB\_ROUTING table, preventing item discharge.

### Resolution

Contact Voyager Support for assistance.

---

**Article last edited:** 2016-Mar-15