
selfchk: items with holds not discharged

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 8.2.0
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Description:

Bug Report Form for Issue 16384-11489

Module(s): SelfCheck

Server platform(s) affected: Solaris

Release(s) replicated in: 7.1.1-7.2.2

Expected results:

If the [Hold Request] stanza of the selfchk.cfg is set to Alert=Y and Discharge=Y, that requested items should be discharged.

Actual results:

Items with holds are not discharged if the [Browse] stanza has Alert=Y and Discharge=N, even if this stanza is after it in the selfchk.cfg

Workflow implications: Depending on the selfchk.cfg, hold items may not be discharged via SelfCheck.

Replication steps:

1. Edit the selfchk.cfg file, so that the [Hold Request] and [Browse] stanzas are as follows.

[Hold Request]

Alert=Y

AlertType=00

Discharge=Y

SortBin=

and below it:

[Browse]

Alert=Y

AlertType=00

Discharge=N

SortBin=

2. Discharge an item with a hold via SelfCheck.
3. selfchk returns a "There is an alert. Item is not discharged." message and the item is not discharged.

Other information: SelfCheck should process the first alert and in the above case, it is Hold Request.

Workaround: Changing the Browse stanza to Alert=Y and Discharge=Y allows on hold items to be discharged.

Resolution:

Fixed in Selfchk for 8.2.0.

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- **Article last edited:** 3/5/2015