

What can I do when login to Ustat doesn't work?

- **Article Type:** Q&A
 - **Product:** UStat
-

Question

What can I do when login to Ustat doesn't work?

Answer

Cause may be additional characters in password:

1. Check password and confirm no space characters entered before or after the password.
2. Retype password, rather than copy and paste to ensure no additional characters in password.

If login is still not successful, please submit a Support case and specify your UStat username, as well as the email address to contact with the details.
