
Primo Locations tab has: "http://1.1.1.1" instead of actual IP address

- **Product:** Primo
 - **Product Version:** All
 - **Relevant for Installation Type:** Dedicated-Direct,Direct,Local,Total Care
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Description:

Primo isn't working after being disconnected from Aleph during an Aleph upgrade: In the Primo Brief results, where a catalog record usually shows, for example:

Available at XXXX MAIN Books (QA329 .O633 1998)

it has blanks:

Available at <blank>

And the Locations tab, instead of just showing the holdings, has links like

http://1.1.1.1/?func=item-global&doc...cal_base=XXX01...

The "<http://1.1.1.1>" definitely seems incorrect.

Resolution:

The Institution setting in a mapping table had been removed to stop RTA during the upgrade. A renorm was run while this Institution setting was missing. Restoring the institution setting and rerunning the renorm (and indexing) fixed the problem.