

Error retrieving pid file (apache/httpd.pid)

- **Product:** SFX
 - **Product Version:** 4
 - **Relevant for Installation Type:** Local
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Problem Symptoms:

Revision failed and the log contains the following error:

(20014)Error string not specified yet: Error retrieving pid file /exlibris/sfx_ver/sfx4_1/<instance_name>/logs/apache/httpd.pid

Cause:

The httpd.pid file is empty, or does not exist, and SFX can't restart the instance apache.

The file location - /exlibris/sfx_ver/sfx4_1/<instance_name>/logs/apache/httpd.pid

Resolution

1. Login as the Unix instance user.
2. Run the following commands:
 - a. `ps -ef | grep httpd | grep <instance_name>` (in order to find the pid number)
 - b. `kill -HUP <pid_number>` (in order to update the file)
3. If you still encounter this error, you should restart the instance apache using these steps:
 - a. `server_admin_util`
 - b. 1 Start/Stop services
 - c. 8 Instance Apache restart

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- **Article last edited:** 10-Aug-2016