

Upgrade Express: "There's no such library xxxnn"

- **Product:** Aleph
 - **Product Version:** 20, 21, 22, 23
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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Problem Symptoms:

In running Upgrade Express (all versions) "Check Environment" on the target server, the message "There's no such library xxxnn" is received.

Cause:

Resolution:

If the message is received when doing "Check Environment" before having successfully run "Install Customer Data", as described on Screen 15c in Jerry's "Upgrading 20-22 -UE.ACTUAL RUN" document, this is how it's supposed to work.

The message should not be received after having run "Install Customer Data" and properly modifying aleph_start and doing "source aleph_start".

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- **Article last edited:** 28-Feb-2016