
"Duplicate barcode" message when duplicating item for particular serial title

- **Product:** Aleph
 - **Product Version:** 20, 21, 22, 23
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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Description

When an item for a particular serial title is duplicated, saving the item results in (a blank barcode box) and the message "duplicate barcode" rather than a barcode field populated with a correct system-generated "barcode". Staff *are* able to enter in the correct "barcode" for this item, but that's very tedious and time-consuming. The problem is limited to this one title. See Additional Information below for an exact scenario.

Resolution:

Another sublibrary in DBC50 checks in items for this title and the same problem with the duplicate button/process was happening there. They normally open items from a pattern. I opened their set of items for 2016. Now we were able to duplicate an item. It's unclear just how/why this happened, but at least this serves as a decent workaround.

Additional Information:

DBC50 sublibrary DBCDA has been duplicating serial item records of the periodical Art in America (bib #661230) to arrive the next issue. They are not using predictive checkin for this title. They are having a problem with just this title. Duplicating issues for other titles works as expected.

What happens with this particular title is:

1. click on the most recent issue (by issue date) and click duplicate
2. edit the volume/issue and chronology information as needed on tab3. Serial levels
3. Click Add

Aleph will jump to tab 2. Arrival form with an error pointing to the barcode field. The error is "Duplicate barcode".

DBC's item barcode numbers for this title appear to be out of sequence as though someone edited one of the barcodes in error at one or more points in time.

Jun/July 2014 - 49885-2860

Jan 2015 - 49885-2850

Feb 2015 - 49885-2800

Mar 2015 - 49885-2810

Apr 2015 - 49885-2820

Aug 2015 - 49885-2830

We tried to duplicate the item ending in 2860 and got the same error about duplicate barcode. I was able to manually add the issue for Sept by manually entering the barcode 49885-2870. However, the problem still exists. When I click duplicate on this item, I still get the error message about "duplicate barcode".

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- **Article last edited:** 02-Mar-2016